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GOVERNMENT OF GOA

Department of Power
Office of the Chief Electrical Engineer

Notification

CEE/TECH/PLG/OTSS/2022-23/1139

The Government of Goa is pleased to introduce a "One Time Settlement Scheme 2022" under Electricity Department for defaulting consumers of electricity charges having accumulated arrears up to date of application for the scheme for Active, Temporarily Disconnected, Permanently Disconnected and Revenue Recovery cases consumers and also for the consumers with billing disputes pending in various courts in order to enable prompt recovery of such outstanding dues under the following conditions:-

Present proposal:

1. The scheme will be applicable to all the categories of consumers whose installations are Active, Temporarily Disconnected, Permanently Disconnected and Revenue Recovery cases.

2. The validity for applying for the scheme is two months from the date of notification on the Official Gazette of Government of Goa.

3. Any of the consumers that are not covered in the scheme such as those with cases

pending in the courts, C.G.R.F. may directly apply to the Department for settlement of their dues within the specified period and the same will be considered on merit on a case to case basis.

4. The applications/proposals received from 16 consumers for adjustment of dues/refund where court cases are pending for settlement as per Para 2 of the earlier notification under OTSS, 2020 will be processed under the OTSS, 2022.

5. The consumer can avail any one of the following 2 options of repayment, as detailed hereunder:

OPTION 1:

The consumer will be required to pay the outstanding principal amount in one instalment only for which no D.P.C. shall be charged i.e DPC included in the bill will be waived off totally. The consumer will have to pay the outstanding principal amount on the date of application for the scheme.

OPTION 2:

The consumers can pay the outstanding amount in instalments. The existing balance amount i.e. Principal amount + DPC will be freezed as on the date of the application and the consumer will have to pay this amount in instalments. There will be NO waiving off the Delayed Payment Charges (DPC) in this option.

However, NO interest will be charged on the instalments. The current billing will be continued and consumers will have to pay the current bills along with instalments within the due date of the bills. The number of instalments made available under the scheme:

a) Eight installments for Industrial/Commercial consumers.

b) Twelve installments for Domestic/other consumers.

In case of default in payment of any instalments after opting the scheme, the consumer will be charged the existing balance i.e. the frozen amount with DPC after deduction of the instalments paid. The outstanding amount will be added to the existing bill immediately after the default on the part of the consumers to pay instalment.

The consumer shall pay the first instalment on the date of application on the OTSS Portal and the subsequent instalment shall be paid in the subsequent month/months, as per the schedule displayed on the portal.

6. It is also proposed under the scheme, that the fixed/maximum demand charges along with DPC charged during the period from Temporary Disconnection to Permanent Disconnection will be waived to the new occupier of the premises if the same is not paid by the previous occupier. The new occupier of the premises will have to apply for the waive off during the period of the OTSS 2022 scheme. However, the new occupier of the premise will have to pay any dues payable to the Department by the previous occupier prior to temporary disconnection.

7. For cases referred to RRC, the consumer will have the option 1 to pay the Principal

amount and the DPC will be waived off. In this case, the consumer will have to approach the concerned sub-divisional office for applying for the scheme and carrying out payments. The concerned Revenue Recovery Officer i.e. Superintending Engineer of both the circles will be intimated by the concerned Ex. Engineer or concerned Assistant Engineer (Com) for withdrawal of such cases from R.R.C.

8. The cases referred to R. R. C. will be withdrawn on full settlement of the bill as per the schedule of payment opted by the consumer under OTS Scheme 2022. The concerned Mamlatdar will be intimated by the concerned Executive Engineer or the concerned Assistant Engineer (Com) for withdrawal of such cases from R. R. C. only on receipt of the full payment as per this scheme.

9. The Consumers desiring to avail the OTS Scheme 2022 will have to apply Online at www.goaelectricity.gov.in only. The payment will be automatically processed online as per the option selected by the consumer and settled in the account of the Department.

10. In respect of the RCC cases where the break-up of actual energy charges and Delay Payment Charges are not available in the system/records of the Goa Electricity Department, 50% amount of the accumulated bill as on the date of application will be waived off in order to give relief to the consumers for settlement of the outstanding dues.

By order and in the name of the Governor of Goa.

Stephen Fernandes, Chief Electrical Engineer & ex officio Addl. Secretary.

Panaji, 22nd December, 2022.

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